



Car Donation Program Outline

1. When your organization receives a call from a prospective donor, please complete our Vehicle Donation Form and fax or email it to us at 916-631-1328, 916-631-4336 or campos@carprogram.com
2. If we are unable to accept the donation, we will contact the donor as soon as possible to respectfully decline the donation – usually within 24 hours.
3. If we are able to accept the donation, a towing agency will call the donor within 3 to 4 business days to schedule the pick-up. In addition, Car Program will make a customer service call to the donor on the 4th business day.
4. The tow driver will distribute your donation receipt to the donor at the time of pick-up and will need the car, keys and title from the donor. The donor should retain the donation receipt for their records. It is an important document necessary for any available federal income tax deduction.
5. After the car is picked up, we will sell the vehicle at auction or directly to a salvage yard. We normally receive proceeds from the sale of a vehicle within 60 to 90 days after pick-up. We remit charity proceeds monthly.

If your organization receives an inquiry from a donor that you have already faxed to us, please refer them to call our customer service center seven days a week at 1-800-513-6560.

Thanks,

Eliseo Campos
Account Manager
Car Program Inc.
800-513-6560



Frequently Asked Questions

1. What can I donate?

A: We accept most vehicles and vessels including but not limited to cars, trucks, trailers, boats and RV's.

2. My car hasn't run in years. Can I still donate it?

A: Yes, we are able to accept most vehicles running or not (exceptions include older vehicles whose value would not offset the cost of towing). To find out if we can accept your vehicle, please complete and submit our online donation form.

3. What do I need to donate my vehicle?

A: We would like the title to the vehicle, but if you do not have it please call us anyway. It is possible that other arrangements may be made.

4. Can you pick up vehicles in all 50 states?

A: Yes, we are able to pick up accepted vehicles in the continental U.S. and Hawaii.

5. How will my car be picked up?

A: We will arrange to have your vehicle towed away by a professionally licensed, bonded and insured towing company.

6. How long will it take to pick up my car?

A: We will arrange for a towing company to contact you via telephone within three to four business days at the latest. If you need your car picked up sooner, please let us know as we are oftentimes able to accommodate rush orders as well.

7. Is my donation tax deductible?

A: Yes, vehicle and vessel donations made to bona fide charitable organizations are tax deductible to the full extent of the law. However, individual tax situations may vary so please check with a tax professional to determine what if any tax benefit you may receive from a tax deductible donation.

8. How does my tax deduction work?

A: The IRS allows you, the taxpayer, to claim a tax deduction of (a) the value of your vehicle up to \$500 or (b) if we sell the vehicle for more than \$500 we will mail you a postcard with that value for your tax purposes.

For additional information, the IRS provides a Donor's Guide to Car Donations which sets forth the manner in which the IRS requires you to determine the value of your donated property.

SPUR
Vehicle Donation Form

** The donor will be contacted within four business days at the latest.*

Donor Information

Date: _____

Donor Name: _____

Address: _____

City: _____ State _____ Zip: _____

Daytime Phone #: _____ Alternative Phone #: _____

Vehicle Information:

Vehicle Location: _____

City: _____ State: _____ Zip: _____

Year: _____ Make: _____ Model: _____

License #: _____ VIN #: _____

Please check all that apply: 2-Door 4-Door 4-Wheel-Drive Station-Wagon

Does the vehicle run and drive as is? Yes No, explain: _____

Do you have the Title? Yes No, explain: _____

Please note problems/damage:

Engine: _____

Transmission: _____

Tires: _____

Body: _____

Other: _____

Special Instructions: _____

Car Program Inc. * 3755 Omec Circle Unit #4 * Rancho Cordova * CA 95742
tel (800) 513-6560 * fax (916) 631-4336 * info@carprogram.com